

# **Advanced Practice**

# and Prescribing

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#### SfE BES 2021 – Conflict Of Interest

Name: Kate Davies

□ I have the following potential conflicts of interest to report:

- □ Research Contracts
- X 🗆 Consulting
- Employment in the Industry
- □ Stockholder of a healthcare company
- □ Owner of a healthcare company
- □ Other(s)













## **Advanced Practice and Prescribing**

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#### Introduction

- NMP what is it?
- NMP in the UK
- Impact on UK healthcare
  - Access and efficiency
  - Patient Safety
  - Patient centered care
- Emphasis on communication
- Consultation skills
  - Clinical assessment
  - Prescribing process
  - Legal and professional issues
- Role within Endocrinology



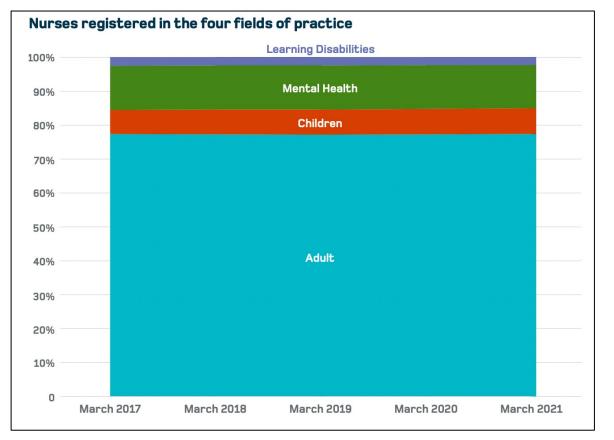
### Non Medical Prescribing (BNF, 2021)

- Used to describe any prescribing completed by a health care professional other than a Doctor or a Dentist
- Independent Prescriber
  - Practitioners who are responsible and accountable for the assessment of patients with previously undiagnosed or diagnosed conditions and for decisions about the clinical management required, including prescribing.
  - They are recommended to prescribe generically, except where this would not be clinically appropriate or where there is no approved non-proprietary name
- Supplementary Prescriber
  - A partnership between an independent prescriber (a doctor or a dentist) and a supplementary prescriber implements an agreed Clinical Management Plan for an individual patient with that patient's agreement



#### NMP in the UK (NMC, 2021)

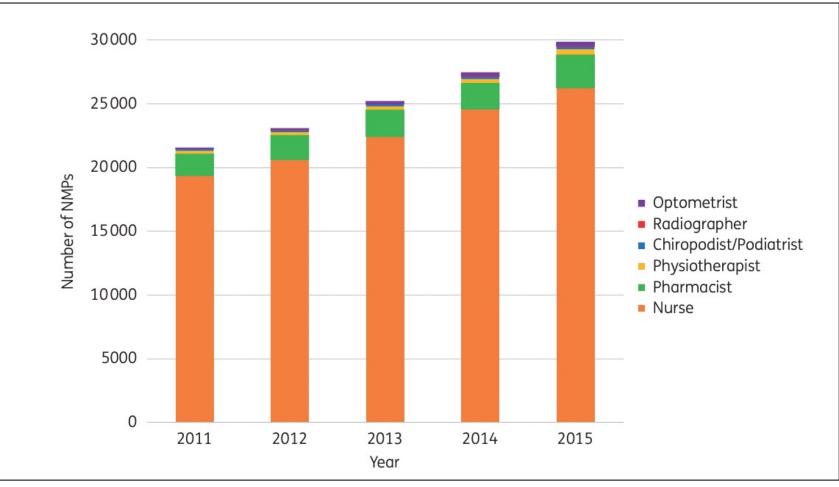
- March 2021
  - 732,000 Nurses / Midwives on the NMC register
  - 50, 693 are Nurse Independent / Supplementary Prescribers







#### 2015 Statistics



Courtenay et al (2017)

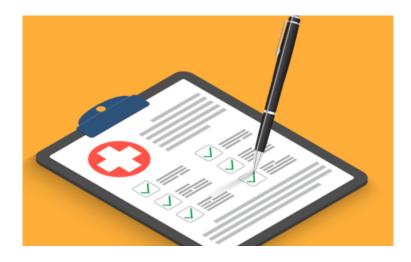
### Impact on UK healthcare



Carey & Stenner (2011)

### Access and Efficiency

- Prescribing enables NMPs to work more independently
  - Increasing convenience and speed with which patients receive their medications
- Involving fewer people in patient's care
  - Reduces waiting times
  - Increases efficiency of appointments
- Prescribing allows NMPs to make more effective use of their knowledge and skills (ANP / ACP)
  - Improve continuity of care



#### Access and Efficiency

- Increasing numbers of prescribers
  - Patients can access services
  - Increased the number and flexibility of appointments
    - Availability of telephone advice
    - Supported the provision of nurse and pharmacist led services (RCN, 2012)
- Doctors
  - Make better use of their time
    - Focus on more complex pathology

Using telephone advice for patients with long-term conditions:

an RCN guide to using technology to complement nursing practice

### Patient safety

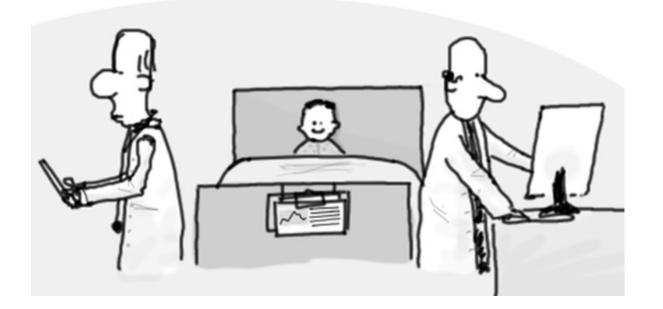
- Patient safety improved
  - NMPs assessing their own patients
- Patient satisfaction increased
  - Inspired by high level of specialized knowledge
  - Continuity of care
- NO reports of poor NMP prescribing
  - Highlights the high standards of education
- Diabetes think how this can impact other aspects of endocrinology?





#### Patient centered care

- Nurses more approachable than Doctors!
  - COMMUNICATION!



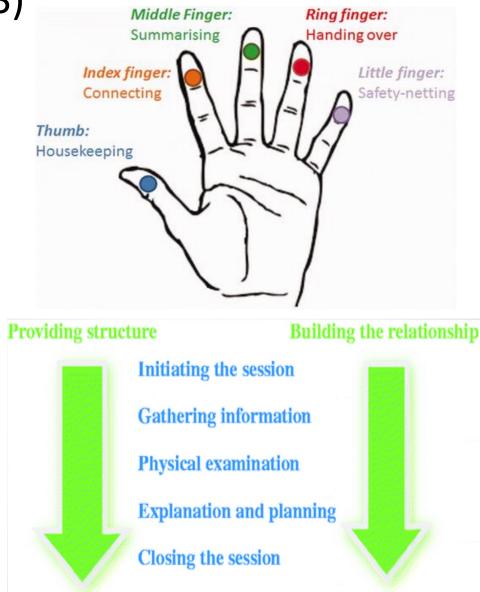
- Patients will share information
  - Understand their condition better
  - Adherence
- Higher levels of satisfaction with medicine related information
- NMPs / ACPs greater expertise than a typical GP

#### The Consultation



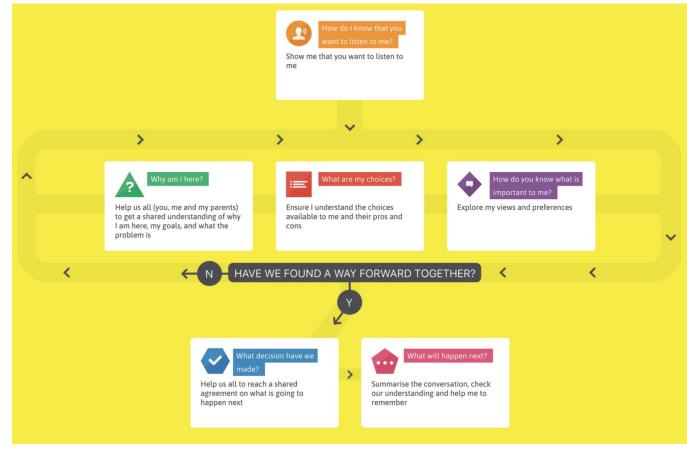
#### Consultation models (Denness, 2013)

- Learning aids to help develop consultation skills
- Byrne and Long (1976)
- Hellmann's Folk model (1981)
- Pendleton et al (1984)
- Neighbour (The Inner Consultation) 1987
- Calgary Cambridge (Kurtz and Silverman) (1996)



#### Communication with children

- The Me First Communication model (Martin et al, 2019)
  - Puts the Child / Young Person at the centre of conversations and decisions about their healthcare



### Older people (Agnew, 2021)

#### Identify and prioritise

Care home residents

- Infected or recovering from COVID-19 with changes in ability to swallow, new delirium or slowly resolving symptoms
- At risk of acute kidney injury (AKI)
- Recent hospital discharge or newly admitted to care home
- Admitted short term for rehab

#### Community dwelling

- Recovering from COVID-19, as above
- Struggling to take their medicines as prescribed
- · Suffered recent untoward side-effect of medicine
- Recent fall and at risk of further injurious falls

#### Hospital

- Focus may be in outpatient clinics
- COVID-19-positive patients will need review

#### **Pre-consultation**

- Plan and gather information, eg history of cognitive/ hearing problems/what services already in place
- · Create a problem list
- Test call/explore what individual experiences have been

#### **Choose method**

- Telephone: quick, useful for triage, gathering information and follow-up
- Video: dependent on technology, can be assisted by other staff and carers and allows non-verbal cues to be picked up
- Face to face: may be the only appropriate method;\* consider PPE/trust/practice governance structures Note: you may have to switch from one to another

#### During consultation

- For all types of consultation, focus on the most important medicines optimisation issues
- Essential medication review, symptom control, reducing inappropriate polypharmacy and undertaking safe deprescribing for short term wellbeing, *ie* focus on urgent/important issues and do no harm

#### Use a structured method

- NHS SPS. Polypharmacy, oligopharmacy and deprescribing: resources to support local delivery<sup>a</sup>
- NHS SPS. Care homes and COVID-19: advice and support<sup>b</sup>
- NHS Scotland. Polypharmacy Guidance Realistic Prescribing. 3rd edition, 2018°
- Medicines Conversation Guide. University of Sydney<sup>d</sup>

#### Post consultation

- Summarise discussions, action plans and updates
- Follow up and safety net
- Link with appropriate healthcare professionals and document

\*Consider face to face when the person:

- Lives alone with no family/advocate or support/access to technology to provide them access to a pharmacist
- Has complex clinical or medicine needs/risks unable to be assessed remotely
- Lacks mental capacity or there is an uncertainty
- Is unable or unwilling to share essential clinical and
- medicine information required to optimise medicines in a remote consultation
- Requires a physical assessment to ensure continued safe use of medicines

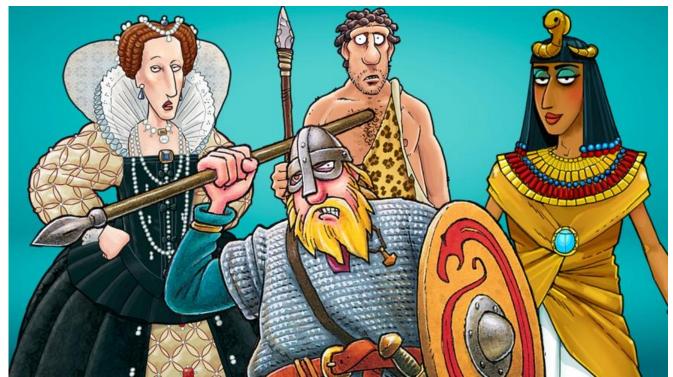
Adapted from GMC:<sup>8</sup> https://www.gmc-uk.org/ethicalguidance/ethical-hub/remote-consultations

С	Consider remote consultation or not	• What's needed? Information (email/text) phone, video or face to face (F2F)?
0	Organise and test technology	<ul><li>Are software and hardware working?</li><li>Can I use them confidently?</li></ul>
N	Necessary requirements to hand	<ul> <li>Clinical records, environment (quiet, lighting, camera), equipment available, recording method?</li> </ul>
S	Start the consultation purposefully	<ul> <li>Can you hear and see each other?</li> <li>Others present (carers, interruptions)?</li> <li>Explain oddities, taking notes</li> <li>Agree agenda (both)</li> <li>Outline structure, manage expectations (time)</li> </ul>
U	Undertake the review	<ul> <li>Use your standard process, eg '7 Steps' medication review (NHS Scotland)</li> <li>Remember to keep person-centred</li> <li>Triage and arrange F2F if needed</li> </ul>
L	Listen and agree next steps	<ul> <li>Use shared decision making (benefit/ risk, alternative, no action)</li> <li>Check in and summarise often</li> <li>Offer information and organise new appointment if needed</li> </ul>
т	Terminate appropriately	<ul> <li>Both you and patient summarise actions</li> <li>Remember safety netting, describe</li> <li>Be the last to leave the call</li> </ul>

Permission from Nina Barnett, co-author of: Barnett N, Jubraj B. Remote consultations: how pharmacy teams can practice them successfully. *Pharm J* [online]. July  $2020^3$ 

#### History taking – adapting the Calgary Cambridge Model

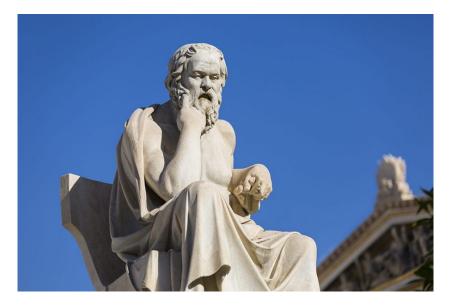
- Initiating the session
- Gathering information
- Providing structure to the consultation
- Building the relationship
- Explanation and planning
- Closing the session



#### Presenting complaint

- Tell me why you are here?
- Record the primary problem in their own words
- Establish chronology
- When did the symptoms start?
- Was there anything happened before that? Other problems before that?
- Duration of symptoms?
- Has this happened before?
- Allow them to talk, tell the story
- Record this in a chronological manner
- How have those symptoms progressed or changed?

- Mnemonics...
- SOCRATES (Pain)
- **OPQRSTU** (Presenting complaint)
- SCREEN (Family history)
- SSHADESS (Young people)



### History taking - pain

- Site
- Onset
- Character
- Radiation
- Associations
- Timing
- Exacerbating
- Severity

- Where is the problem/pain
- When did it start? Gradual? Sudden?
- What does it feel like? Describe it
- Does it move? Change? Spread?
- Other symptoms associated?
- Patterns. Worse on moving? In the morning? At night?
  - Feather pillows / duvet
  - Lying down
  - Damp / mould in bedroom
  - Raised ICP
- What makes is better? Worse?
  - Taken anything to help
- Can you rate it? 1-10?

#### **Presenting Complaint**

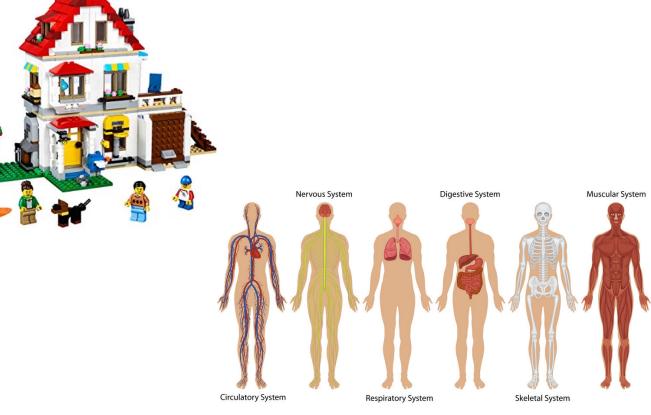
- Other people
- Provocation
- Quality
- Region
- Severity
- Timing
- U What do YOU think?

- Other people sick? In the family? School?
- What makes it better? Worse?
- How does it feel or look?
- Where is the symptom? Region? Radiating?
- Severity of symptoms
- Onset, frequency, duration
- Ask the patient / carer?

### Other factors to consider

- Past medical history
- Medications and allergies
  - Prescribed Polypharmacy
  - Over the counter
  - Internet sourced
  - Recreational
  - Herbal / Chinese
  - Friends and Family
  - Adherence
- Immunisations COVID 19
- Pregnancy / Birth / Development
- Family history
- Social history Safeguarding?
- Sexual history
- Travel history
- Systems review and clinical assessment





#### Family history collection

- SC Some Concerns
- **R** Reproduction
- E Early disease, death or disability
- E Ethnicity



• N – Nongenetic

### Young people

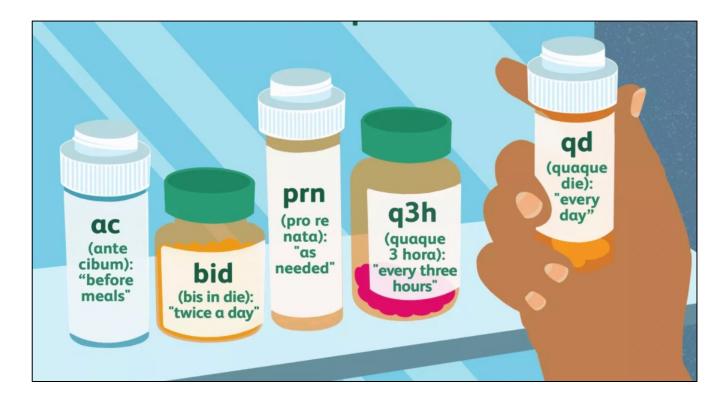
- Require further consideration
- Have different legal standings for consent and information sharing
- Sexuality
- Drugs and alcohol
- Risk taking behaviour
- Pregnancy and STIs
- Anger and coping
- Stress and bullying (at school or social media)
- Views conflicting with parents or peers?

- S Strengths
- S School
- H Home
- A Activities
- D Drugs
- E Emotions / Eating
- S Sexuality
- S Safety issues



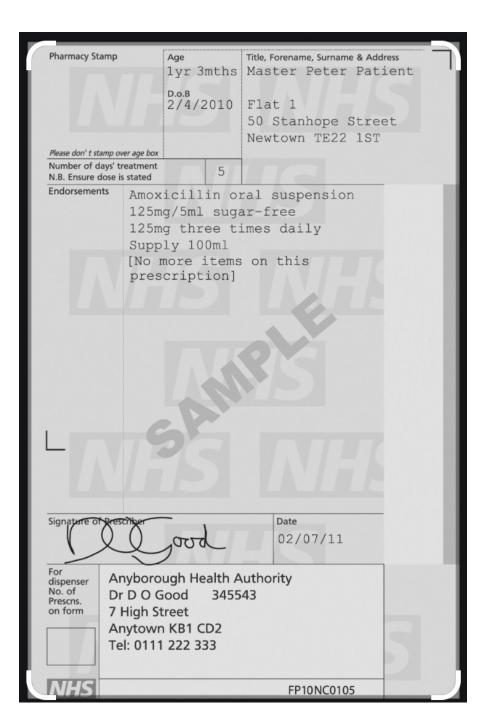
### The Prescribing Process

- JUSTIFY
- How does the drug work?
- Adverse drug reactions
- Safety netting / follow up
- Accurate and legal prescription

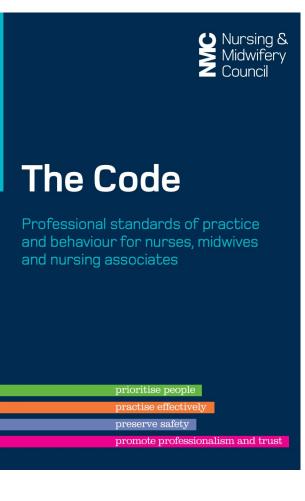


#### Accurate prescriptions

- ac (*ante cibum*) means "before meals"
- bid (*bis in die*) means "twice a day"
- gt (*gutta*) means "drop"
- hs (*hora somni*) means "at bedtime"
- od (*oculus dexter*) means "right eye"
- os (*oculus sinister*) means "left eye"
- po (*per os*) means "by mouth"
- pc (*post cibum*) means "after meals"
- prn (*pro re nata*) means "as needed"
- q3h (*quaque 3 hora*) means "every three hours"
- qd (*quaque die*) means "every day"
- <u>qid</u> (*quater in die*) means "four times a day"
- Sig (*signa*) means "write"
- tid (ter in die) means "three times a day"



#### Legal and Professional issues



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PUBLISHED: SEPTEMBER 2021 EFFECTIVE DATE: SEPTEMBER 2022 REVIEW DATE: SEPTEMBER 2028	the

#### DOMAINS

The competencies within the framework are presented as two domains and describe the knowledge, skill, behaviour, activity, or outcome that prescribers should demonstrate:

#### Domain one - the consultation

This domain looks at the competencies that the prescriber should demonstrate during the consultation.

#### Domain two - prescribing governance

This domain focuses on the competencies that the prescriber should demonstrate with respect to prescribing governance.

#### THE CONSULTATION

- 1. Assess the patient
- 2. Identify evidence-based treatment options available for clinical decision making
- 3. Present options and reach a shared decision
- 4. Prescribe
- 5. Provide information
- 6. Monitor and review



### Ρ ア S CRIBING DOMAIN 2 GOVERNANCE

#### PRESCRIBING GOVERNANCE

- 7. Prescribe safely
- 8. Prescribe professionally
- 9. Improve prescribing practice
- 10. Prescribe as part of a team

### Legal and professional issues

- Consent
  - Who has parental responsibility
  - Mental Capacity
  - Gillick competency
- Duty of Care
- Accountability
- Vicarious liability
- Accurate record keeping
- Controlled drugs
- Continuous professional development



### Acts / Laws that affect provision of medicines

(Peate & Hill, 2021)



### Role within Endocrinology

- Dynamic investigations
- Nurse led clinics
- Growth hormone prescribing
- Sick day kits (adrenal insufficiency)
- Thyroid clinics

#### **Up for discussion!**

### Conclusion

- Advanced skills
  - History taking
  - Knowledge -
    - Medications
    - Pharmacokinetics
    - Safety netting
- Understanding legal and professional issues
- Impact on us as prescribers
  - Patients
  - Employers



### Thank you

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- @sausmash
- @LSBU\_Prescribe





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