

Advanced Practice

and Prescribing

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SfE BES 2021 – Conflict Of Interest

Name: Kate Davies

□ I have the following potential conflicts of interest to report:

- □ Research Contracts
- X 🗆 Consulting
- Employment in the Industry
- □ Stockholder of a healthcare company
- □ Owner of a healthcare company
- □ Other(s)













Advanced Practice and Prescribing

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Introduction

- NMP what is it?
- NMP in the UK
- Impact on UK healthcare
 - Access and efficiency
 - Patient Safety
 - Patient centered care
- Emphasis on communication
- Consultation skills
 - Clinical assessment
 - Prescribing process
 - Legal and professional issues
- Role within Endocrinology



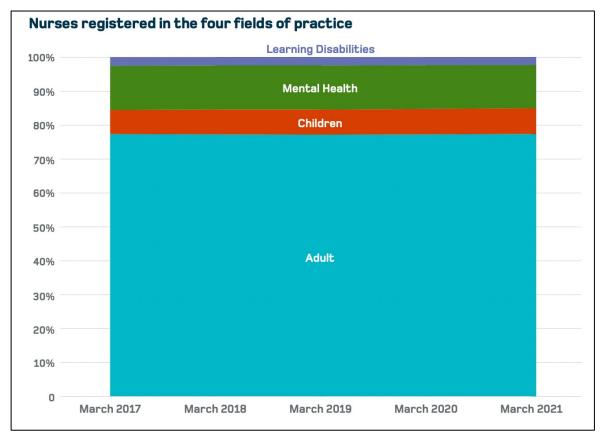
Non Medical Prescribing (BNF, 2021)

- Used to describe any prescribing completed by a health care professional other than a Doctor or a Dentist
- Independent Prescriber
 - Practitioners who are responsible and accountable for the assessment of patients with previously undiagnosed or diagnosed conditions and for decisions about the clinical management required, including prescribing.
 - They are recommended to prescribe generically, except where this would not be clinically appropriate or where there is no approved non-proprietary name
- Supplementary Prescriber
 - A partnership between an independent prescriber (a doctor or a dentist) and a supplementary prescriber implements an agreed Clinical Management Plan for an individual patient with that patient's agreement



NMP in the UK (NMC, 2021)

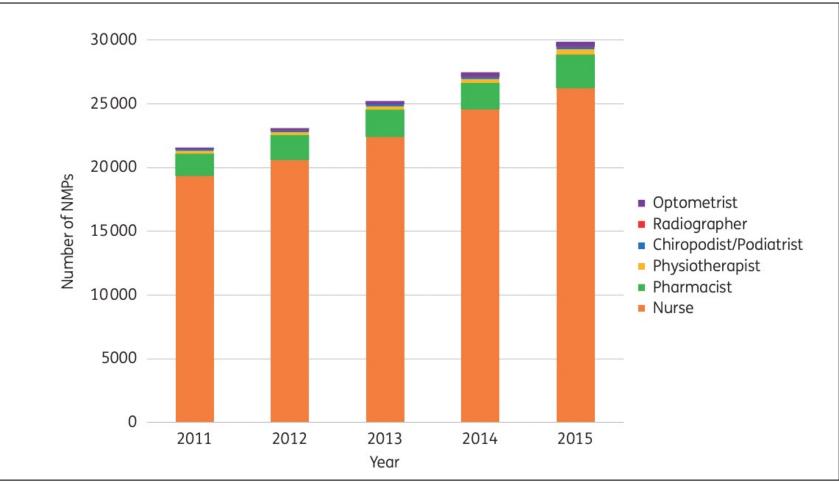
- March 2021
 - 732,000 Nurses / Midwives on the NMC register
 - 50, 693 are Nurse Independent / Supplementary Prescribers







2015 Statistics



Courtenay et al (2017)

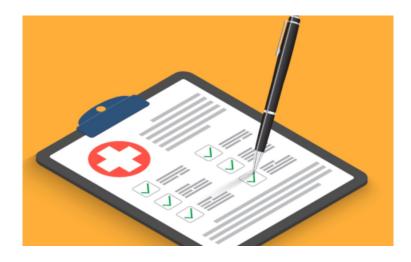
Impact on UK healthcare



Carey & Stenner (2011)

Access and Efficiency

- Prescribing enables NMPs to work more independently
 - Increasing convenience and speed with which patients receive their medications
- Involving fewer people in patient's care
 - Reduces waiting times
 - Increases efficiency of appointments
- Prescribing allows NMPs to make more effective use of their knowledge and skills (ANP / ACP)
 - Improve continuity of care



Access and Efficiency

- Increasing numbers of prescribers
 - Patients can access services
 - Increased the number and flexibility of appointments
 - Availability of telephone advice
 - Supported the provision of nurse and pharmacist led services (RCN, 2012)
- Doctors
 - Make better use of their time
 - Focus on more complex pathology

Using telephone advice for patients with long-term conditions:

an RCN guide to using technology to complement nursing practice

Patient safety

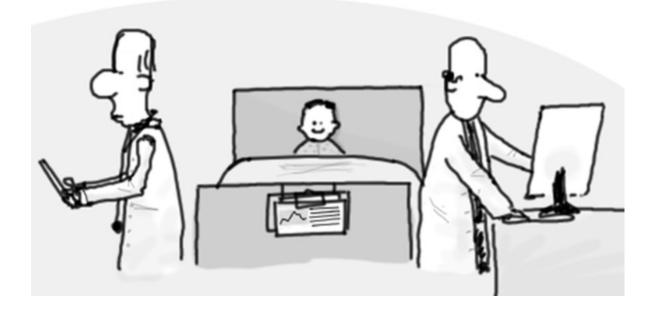
- Patient safety improved
 - NMPs assessing their own patients
- Patient satisfaction increased
 - Inspired by high level of specialized knowledge
 - Continuity of care
- NO reports of poor NMP prescribing
 - Highlights the high standards of education
- Diabetes think how this can impact other aspects of endocrinology?





Patient centered care

- Nurses more approachable than Doctors!
 - COMMUNICATION!



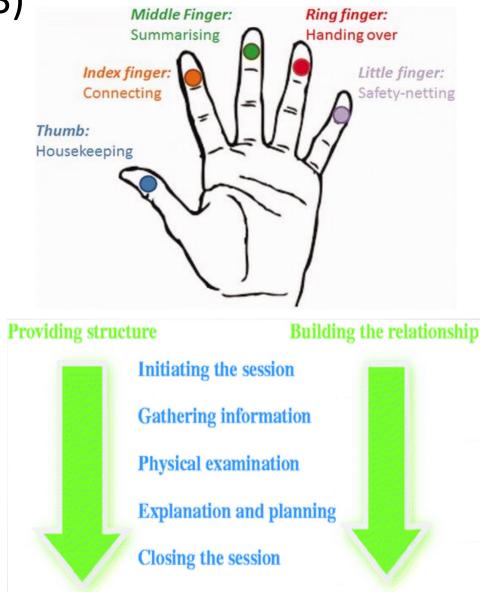
- Patients will share information
 - Understand their condition better
 - Adherence
- Higher levels of satisfaction with medicine related information
- NMPs / ACPs greater expertise than a typical GP

The Consultation



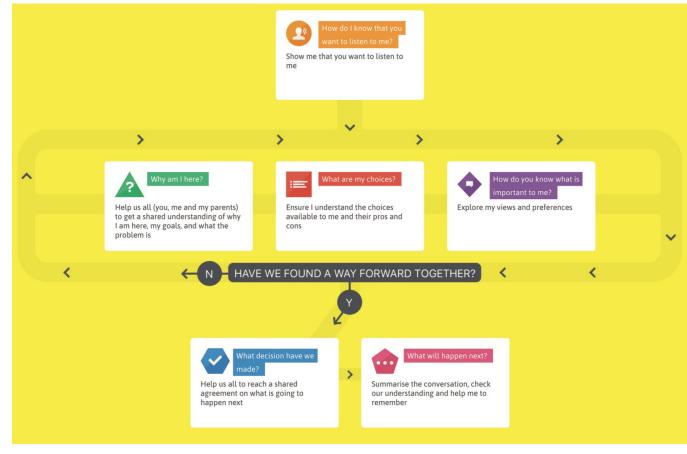
Consultation models (Denness, 2013)

- Learning aids to help develop consultation skills
- Byrne and Long (1976)
- Hellmann's Folk model (1981)
- Pendleton et al (1984)
- Neighbour (The Inner Consultation) 1987
- Calgary Cambridge (Kurtz and Silverman) (1996)



Communication with children

- The Me First Communication model (Martin et al, 2019)
 - Puts the Child / Young Person at the centre of conversations and decisions about their healthcare



Older people (Agnew, 2021)

Identify and prioritise

Care home residents

- Infected or recovering from COVID-19 with changes in ability to swallow, new delirium or slowly resolving symptoms
- At risk of acute kidney injury (AKI)
- Recent hospital discharge or newly admitted to care home
- Admitted short term for rehab

Community dwelling

- Recovering from COVID-19, as above
- Struggling to take their medicines as prescribed
- · Suffered recent untoward side-effect of medicine
- Recent fall and at risk of further injurious falls

Hospital

- Focus may be in outpatient clinics
- COVID-19-positive patients will need review

Pre-consultation

- Plan and gather information, eg history of cognitive/ hearing problems/what services already in place
- · Create a problem list
- Test call/explore what individual experiences have been

Choose method

- Telephone: quick, useful for triage, gathering information and follow-up
- Video: dependent on technology, can be assisted by other staff and carers and allows non-verbal cues to be picked up
- Face to face: may be the only appropriate method;* consider PPE/trust/practice governance structures Note: you may have to switch from one to another

During consultation

- For all types of consultation, focus on the most important medicines optimisation issues
- Essential medication review, symptom control, reducing inappropriate polypharmacy and undertaking safe deprescribing for short term wellbeing, *ie* focus on urgent/important issues and do no harm

Use a structured method

- NHS SPS. Polypharmacy, oligopharmacy and deprescribing: resources to support local delivery^a
- NHS SPS. Care homes and COVID-19: advice and support^b
- NHS Scotland. Polypharmacy Guidance Realistic Prescribing. 3rd edition, 2018°
- Medicines Conversation Guide. University of Sydney^d

Post consultation

- Summarise discussions, action plans and updates
- Follow up and safety net
- Link with appropriate healthcare professionals and document

*Consider face to face when the person:

- Lives alone with no family/advocate or support/access to technology to provide them access to a pharmacist
- Has complex clinical or medicine needs/risks unable to be assessed remotely
- Lacks mental capacity or there is an uncertainty
- Is unable or unwilling to share essential clinical and
- medicine information required to optimise medicines in a remote consultation
- Requires a physical assessment to ensure continued safe use of medicines

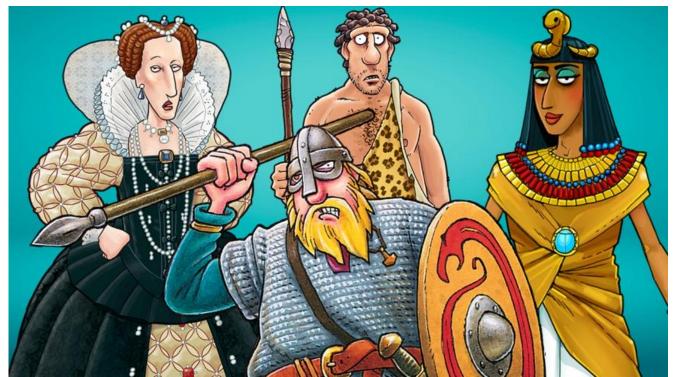
Adapted from GMC:⁸ https://www.gmc-uk.org/ethicalguidance/ethical-hub/remote-consultations

С	Consider remote consultation or not	• What's needed? Information (email/text) phone, video or face to face (F2F)?
0	Organise and test technology	Are software and hardware working?Can I use them confidently?
N	Necessary requirements to hand	 Clinical records, environment (quiet, lighting, camera), equipment available, recording method?
S	Start the consultation purposefully	 Can you hear and see each other? Others present (carers, interruptions)? Explain oddities, taking notes Agree agenda (both) Outline structure, manage expectations (time)
U	Undertake the review	 Use your standard process, eg '7 Steps' medication review (NHS Scotland) Remember to keep person-centred Triage and arrange F2F if needed
L	Listen and agree next steps	 Use shared decision making (benefit/ risk, alternative, no action) Check in and summarise often Offer information and organise new appointment if needed
т	Terminate appropriately	 Both you and patient summarise actions Remember safety netting, describe Be the last to leave the call

Permission from Nina Barnett, co-author of: Barnett N, Jubraj B. Remote consultations: how pharmacy teams can practice them successfully. *Pharm J* [online]. July 2020^3

History taking – adapting the Calgary Cambridge Model

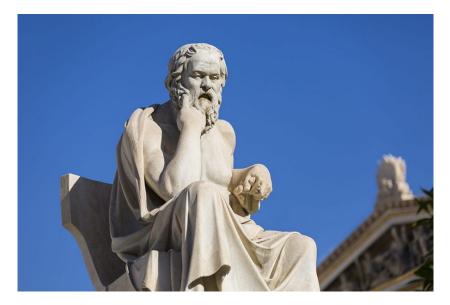
- Initiating the session
- Gathering information
- Providing structure to the consultation
- Building the relationship
- Explanation and planning
- Closing the session



Presenting complaint

- Tell me why you are here?
- Record the primary problem in their own words
- Establish chronology
- When did the symptoms start?
- Was there anything happened before that? Other problems before that?
- Duration of symptoms?
- Has this happened before?
- Allow them to talk, tell the story
- Record this in a chronological manner
- How have those symptoms progressed or changed?

- Mnemonics...
- SOCRATES (Pain)
- **OPQRSTU** (Presenting complaint)
- SCREEN (Family history)
- SSHADESS (Young people)



History taking - pain

- Site
- Onset
- Character
- Radiation
- Associations
- Timing
- Exacerbating
- Severity

- Where is the problem/pain
- When did it start? Gradual? Sudden?
- What does it feel like? Describe it
- Does it move? Change? Spread?
- Other symptoms associated?
- Patterns. Worse on moving? In the morning? At night?
 - Feather pillows / duvet
 - Lying down
 - Damp / mould in bedroom
 - Raised ICP
- What makes is better? Worse?
 - Taken anything to help
- Can you rate it? 1-10?

Presenting Complaint

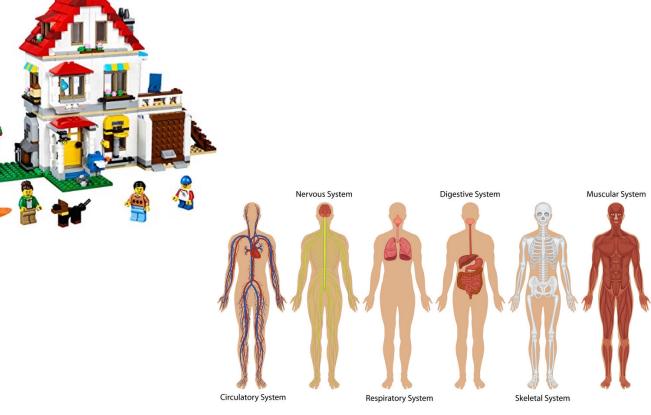
- Other people
- Provocation
- Quality
- Region
- Severity
- Timing
- U What do YOU think?

- Other people sick? In the family? School?
- What makes it better? Worse?
- How does it feel or look?
- Where is the symptom? Region? Radiating?
- Severity of symptoms
- Onset, frequency, duration
- Ask the patient / carer?

Other factors to consider

- Past medical history
- Medications and allergies
 - Prescribed Polypharmacy
 - Over the counter
 - Internet sourced
 - Recreational
 - Herbal / Chinese
 - Friends and Family
 - Adherence
- Immunisations COVID 19
- Pregnancy / Birth / Development
- Family history
- Social history Safeguarding?
- Sexual history
- Travel history
- Systems review and clinical assessment





Family history collection

- SC Some Concerns
- **R** Reproduction
- E Early disease, death or disability
- E Ethnicity



• N – Nongenetic

Young people

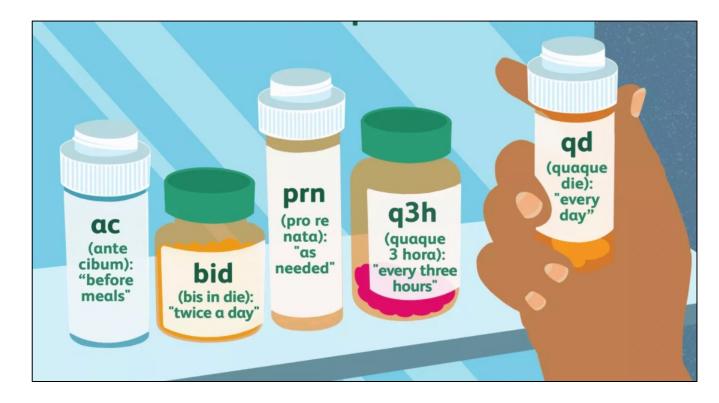
- Require further consideration
- Have different legal standings for consent and information sharing
- Sexuality
- Drugs and alcohol
- Risk taking behaviour
- Pregnancy and STIs
- Anger and coping
- Stress and bullying (at school or social media)
- Views conflicting with parents or peers?

- S Strengths
- S School
- H Home
- A Activities
- D Drugs
- E Emotions / Eating
- S Sexuality
- S Safety issues



The Prescribing Process

- JUSTIFY
- How does the drug work?
- Adverse drug reactions
- Safety netting / follow up
- Accurate and legal prescription

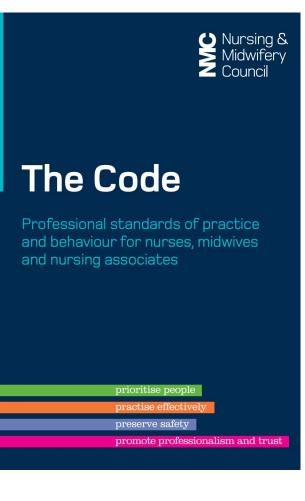


Accurate prescriptions

- ac (*ante cibum*) means "before meals"
- bid (*bis in die*) means "twice a day"
- gt (*gutta*) means "drop"
- hs (*hora somni*) means "at bedtime"
- od (*oculus dexter*) means "right eye"
- os (*oculus sinister*) means "left eye"
- po (*per os*) means "by mouth"
- pc (*post cibum*) means "after meals"
- prn (*pro re nata*) means "as needed"
- q3h (*quaque 3 hora*) means "every three hours"
- qd (*quaque die*) means "every day"
- <u>qid</u> (*quater in die*) means "four times a day"
- Sig (*signa*) means "write"
- tid (ter in die) means "three times a day"



Legal and Professional issues



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DOMAINS

The competencies within the framework are presented as two domains and describe the knowledge, skill, behaviour, activity, or outcome that prescribers should demonstrate:

Domain one - the consultation

This domain looks at the competencies that the prescriber should demonstrate during the consultation.

Domain two - prescribing governance

This domain focuses on the competencies that the prescriber should demonstrate with respect to prescribing governance.

THE CONSULTATION

- 1. Assess the patient
- 2. Identify evidence-based treatment options available for clinical decision making
- 3. Present options and reach a shared decision
- 4. Prescribe
- 5. Provide information
- 6. Monitor and review



Ρ ア S CRIBING DOMAIN 2 GOVERNANCE

PRESCRIBING GOVERNANCE

- 7. Prescribe safely
- 8. Prescribe professionally
- 9. Improve prescribing practice
- 10. Prescribe as part of a team

Legal and professional issues

- Consent
 - Who has parental responsibility
 - Mental Capacity
 - Gillick competency
- Duty of Care
- Accountability
- Vicarious liability
- Accurate record keeping
- Controlled drugs
- Continuous professional development



Acts / Laws that affect provision of medicines

(Peate & Hill, 2021)



Role within Endocrinology

- Dynamic investigations
- Nurse led clinics
- Growth hormone prescribing
- Sick day kits (adrenal insufficiency)
- Thyroid clinics

Up for discussion!

Conclusion

- Advanced skills
 - History taking
 - Knowledge -
 - Medications
 - Pharmacokinetics
 - Safety netting
- Understanding legal and professional issues
- Impact on us as prescribers
 - Patients
 - Employers



Thank you

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- @sausmash
- @LSBU_Prescribe





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